

हंसराज महाविद्यालय

दिल्ली विश्वविद्यालय

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UNIVERSITY OF DELHI

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NAAC ACCREDITED 'A++' GRADE COLLEGE

Hansraj College, University of Delhi Action Taken Report on Stakeholder Feedback 2022-23

Introduction: This report presents a summary of the actions taken in response to the valuable feedback received from students, teachers, parents, and alumni during 2022-23. The feedback was collected through google form with the aim to improve several aspects of our institution.

Summary of Feedback: The feedback received covered a range of areas, including [academic programs, faculty, facilities, administrative processes, curriculum etc]. Issues were identified through careful analysis, and the following actions were taken to address them.

Actions Taken on:

1. Teachers Feedback:

- Majority of respondents has participated in the curriculum formation at the university level wherein 45% of the respondents agreed that they have the freedom to propose, modify, suggest and incorporate modifications in the syllabus through proper forum.
- Some of the teachers felt that there should be more focus on bridging the gap between theory and application. Hence, the administration constituted a research committee for encouraging undergraduate research projects with students. The college funded approximately 17 research projects wherein students engaged and gained practical experience.
- Conducted targeted professional development workshops for teachers, addressing feedback related to teaching methodologies, technology integration, and student engagement.
- Improved communication channels between teachers and students by implementing a mentoring cum guardianship programme to facilitate closer interactions between students and faculty for academic, career and other guidance.
- Identified bottlenecks in administrative processes and implemented measures to streamline procedures especially in submission of bills for reimbursements etc.

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2. Student Feedback:

- Enhanced student support services, including counseling, career guidance, and academic advising.
- IQAC and the Counseling unit together organized workshops on stress management, self-care etc, individual/group counselings, crisis intervention etc that aimed at equipping our college community with valuable knowledge and skills to support our students during challenging times.
- On demand from students, the college extended the library timings for the examinations.
- Some of the students felt the need for online lectures for its usefulness and flexibility. To cater to the need, college encouraged faculties to record some of the lectures through e-Samvaad centre to ensure continuity in learning and also empowering students with the tools and skills necessary for a technology driven future.
- An important issue raised was about canteen. The college valued their feedback and assured them that to ensure stricter quality controls and to maintain highest quality standards, and few food kiosks have been established to cater to the dining needs.

3. Alumni Feedback:

- Insights from our esteemed alumni have played a crucial role in shaping our ongoing efforts to enhance the overall experience for both current and future students.
- To address one of the feedback items on the need for creating an incubation centre for start-ups and entrepreneurial activity, our college established Mahatma Hansraj Centre for Innovation, Incubation and Entrepreneurship in April 2023 wherein we invited our own alumni from the batch of 2012 who is a successful entrepreneur to inaugurate the same.
- One of the alumni also expressed interest in recruiting our students in their organization, placement cell of the college will take it forward.

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- In the coming year, we desire for further increased alumni engagement to provide opportunities for reconnecting, sharing experiences, and fostering a strong sense of community.

4. Technology Inclusion:

- Invested in technology upgrades to facilitate online learning and improve the overall digital infrastructure.
- Encouraged both faculty and students to ensure effective utilization of new technologies installed.

Conclusion: The actions taken in response to feedback reflects our commitment to continuous improvement and providing a high-quality educational experience. We appreciate the input from our students, teachers, parents, and alumni and will continue to monitor and respond to their needs in the future. Parents have conveyed contentment with the overall operations of the college. To further strengthen our feedback loop, we wish to implement a more streamlined and accessible system. This report will be shared and uploaded on the website to maintain transparency and open communication.